**Policy Number:** 100.2

**Policy Title:** Emergency Action Plan and Emergency Protocol Policy

**Subject:** Section 100  Governance and Organization

**Date Adopted:** May 13, 2009

**Date(s) Revised:** August 23, 2012

**Approved by:**

Daniel J. Bingham  
Dean/CEO  
Helena College University of Montana

**POLICY STATEMENT:**

The College shall create an Emergency Action Plan through the solicitation of various administrators and officers, faculty and staff and combining the emergency activities of all College offices and Departments. When circumstances warrant, the Dean/CEO or their designee may declare a state of emergency and activate the Emergency Action and Emergency Protocol plan for the College. The Emergency Action and Emergency Protocol Manual shall be made available on the College web site to all employees, students, and community members in the Helena region and state.

All Helena College policies shall adhere to and be consistent with relevant federal and state laws, rules, and regulations; with Board of Regents’ policies and procedures; and with The University of Montana’s policies and procedures.
Procedures:

The procedures of this policy are contained in the Campus Emergency Action Plan and Emergency Protocol Manual.
In the event of an emergency, call 911
- and -
Director of Facilities, 406-447-6935
Russ Fillner, Assistant Dean/Fiscal and Plant, 406-439-0767

Updated: August 23, 2012
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### BOMB THREAT

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Chapter One

Introduction and Administrative Information
Section A: What is an Emergency?

When an emergency arises, the last thing anyone wants to do is to read a lengthy paragraph. Therefore, you’ll find that this manual emphasizes step-by-step protocols for responding to emergencies. Please familiarize yourself with the vocabulary we use in Emergency Management and the organization of this manual. It may save your life and the lives of our peers and students.

POINT #1: There are two types of emergencies.

**Displacement Emergency:** This emergency is usually termed a “disaster.” A displacement emergency is when a person is displaced by an event. This usually requires the establishment of temporary housing (an Emergency Shelter), a Triage Center, and an Emergency Coordinator Center. Examples of this type of emergency:

- An earthquake severely damaging a building
- A plane crashing into a building
- An explosion
- Widespread fire
- Collapse of a building/auditorium

The displacement emergencies are addressed in Chapter 4 of this manual.

**Non-Displacement Emergency:** If no new housing or shelter is needed, the emergency is one of non-displacement. This type of emergency usually involves an Emergency Response Team based in the area of the emergency. Examples of this type of emergency:

- Death
- Rape/Sexual assault
- Assault with a deadly weapon
- Physical injury

The non-displacement emergencies are addressed in Chapter 5 of this manual.

POINT #2: 30 Minutes, 3 Hours, 3 Days

A practical way to approach Emergency Management for either type of emergency is to think in terms of time and the number 3. There are necessary steps in the first 30 minutes of an emergency (the first 3), the first 3 hours of an emergency (the second 3), and the first 3 days of an emergency (the third 3). For many of the emergencies described in this manual, you will find steps that correspond to the appropriate time frame.
## Section B: Emergency Phone Numbers

(If calling from off-campus, add prefix 447- to campus numbers)

<table>
<thead>
<tr>
<th>CAMPUS MAINTENANCE</th>
<th>447-6935</th>
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</thead>
<tbody>
<tr>
<td>Assistant Dean – Fiscal and Plant</td>
<td>447-6917</td>
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<td>Russ Fillner</td>
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<tr>
<td>CEO/Dean</td>
<td>447-6926</td>
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<tr>
<td>Daniel Bingham</td>
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<tr>
<td>Academic Dean – Academic Affairs</td>
<td>447-6928</td>
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<tr>
<td>Assistant Dean of Student Services</td>
<td>447-6903</td>
</tr>
<tr>
<td>Elizabeth Stearns-Sims</td>
<td></td>
</tr>
</tbody>
</table>

**HELENA AND LEWIS & CLARK COUNTY EMERGENCY NUMBERS – Call 911**

(if calling from a campus phone you need to press the number “8” first to get an outside line)

| Fire Department Non-emergency | 447-8472 |
| Sheriff’s Department Non-emergency | 442-7883 |
| Ambulance                     | 911 or non-emergency |
| Disaster & Emergency Services | 447-8285 |
| Paul Spengler                 |         |
| 24-hour number, Helena        |         |
| County Health Department      | 457-8910 |
| Lewis and Clark Public Health Agency |         |
| Coroner                       | 442-7398 | Pager: 447-6464 |
| Office hours                  | 8 a.m. – 5:00 p.m. |
| Northwestern Energy           | 1-888-467-2669 |
| Gas Emergencies               | 1-888-467-2427 |
| Electric Emergencies          | 1-888-467-2353 |
| Underground line locating     | 1-800-424-5555 |
| City of Helena Wastewater Maintenance | 447-1567 |
| Office hours                  | 7:30 a.m. – 5:00 p.m. |
| After Hours                   | 431-1566 |
| Helena City Water Utility Division | 447-1567 |
| Office hours                  | 7:30 a.m. – 5:00 p.m. |
| After hours                   | 431-1566 |

**OTHER IMPORTANT NUMBERS (listed alphabetically)**

| Bomb Disposal and/or Explosive Ordinance Team, U.S. Army MUST be dispatched through DES | 1-406-841-3911 (24 hr. number DES) |
|                                                                                       | 1-406-324-4777 |
| CHEM-TREC (for chemical spill assistance)                                            | 1-800-424-9300 |
| Montana Department of Environmental Quality Permitting and Compliance Division (Bob Reinke) | 1-406-444-1435 |
| National Response Center                                                             | 1-800-424-8802 (Denver) |
| Olympus Technical Services (Hazardous Materials Response)                           | 1-406-443-3087 |
| Poison Control Center (MT Line)                                                     | 1-800-222-1222 |
| St. Peter’s Hospital                                                                | 1-406-442-2480 |
| U.S. Environmental Protection Agency Region VIII                                    | 1-406-449-5414 |
| Emergency: 8-1-303-293-1723                                                        |         |
| U.S. West Communications (Qwest)                                                    | 1-800-954-1211 |
| American Red Cross                                                                  | 1-800-272-6668 |
Section C: Emergency Command Hierarchy

In all emergency situations, 911 should be called first. Then campus contacts should be called as listed below.

Russ Fillner, Assistant Dean of Fiscal and Plant, has been designated as the first point of contact for any displacement emergency on campus. For reference, his phone numbers are:

A. Office phone: 406-447-6917  
B. Cell phone: 406-439-0767  
C. Home phone 406-443-5498

Elizabeth Stearns-Sims, Assistant Dean of Student Services, is the first point of contact for any non-displacement emergency. Her phone numbers are:

A. Office phone: 406-447-6903  
B. Cell phone: 518-651-1488

Should they be unavailable, the following individuals should be contacted, depending on the emergency. These individuals will have complete administrative control should they be designated as the Incident Commander. When professional emergency responders (fire or sheriff) arrive on scene, the professionals will always take over as incident commander.

A. Daniel Bingham, CEO/Dean  
   • Office phone: 406-447-6926  
   • Cell phone: 406-202-2854  
   • Home phone: 406-442-6953  
B. Academic Dean, Academic Affairs  
   • Office phone: 406-447-6928  
C. Director of Facilities  
   • Office phone: 406-447-6936  
   • Cell phone:

In other emergency events where people on campus need to be notified, follow the flow chart on the next page. Emergency Response Team leaders are designated in the Emergency Protocol.

Communication with the Public

In emergency and disaster situations, communication with the public is essential. However, it must be handled carefully. Helena College's CEO/Dean is the designated person to talk to the media and issue releases, giving essential information and facts about the nature of the emergency or disaster and any actions being taken to protect lives, health and property. The Dean's Office will also issue releases to members of the campus community to keep them informed.
INTERNAL NOTIFICATION FLOW CHART

Displacement Event
Russ Fillner
Assistant Dean, Fiscal and Plant
Office phone:  406-447-6917
Cell phone:  406-439-0767
Home phone:  406-443-5498

Non-Displacement Event
Elizabeth Stearns-Sims
Assistant Dean of Student Services
Office phone:  406-447-6903
Cell phone:  518-651-1488

Daniel Bingham, CEO/Dean
- Office phone:  406-447-6926
- Cell phone:  406-202-2854

Academic Dean, Academic Affairs
- Office phone:  406-447-6928
- Cell phone:

Director of Facilities
- Office Phone:  406-447-6936
- Cell phone:  406
Section D: Acronyms Defined

The following acronyms have been used in this document.

CPR  Cardiopulmonary Resuscitation
ERT  Emergency Response Team
DES  Disaster and Emergency Services
Section E: Outside Agencies Provided a Copy of the Plan

Helena Fire Department  
300 Neill Ave.  
Helena, MT 59601  
Phone: 406-447-8472 (Open from 8:00 a.m. to 5:00 p.m., Mon-Fri)  
Fax: 406-447-8467

Helena Police Department  
221 Breckenridge  
Helena, MT 59601  
Phone Numbers:  
Emergency: 911  
Non-Emergency: (406) 442-3233

Lewis and Clark County Sheriff  
221 Breckenridge  
Helena, MT 59601  
Phone: 406-442-7883

Paul N. Spengler, Disaster and Emergency Services Coordinator  
Law Enforcement Center Basement  
221 Breckenridge Ave.  
Helena, MT 59601  
Phone: (406) 447-8285

St. Peter's Hospital  
2475 Broadway  
Helena MT 59601  
Phone: (406) 442-2480
Section F: Emergency Manual Authority

I, the Dean/Chief Executive Officer of the Helena College University of Montana, have reviewed this document and authorize its use when pertinent.

Daniel Bingham, Dean/CEO

Wednesday, August 29, 2012

This document was last updated on August 23, 2012, and the original is located in electronic form in the office of Russ Fillner, Assistant Dean of Fiscal and Plant.

Hard copies have been distributed to each department on campus.
Chapter Two

Setting Up an Emergency Team
Section A: Introduction

An **Emergency Response Team (ERT)** should be established in the event of non-displacement emergencies. Helena College has a campus ERT which will respond to non-displacement emergencies. Other ERT membership should be centered in the area of the emergency. In such a case it is important to 1) establish the decision-making body, 2) work as a team, and 3) involve the Dean/CEO.

Generally, the Emergency Response Team should:

1) Contact emergency personnel to respond to the situation;
2) Maintain a calm and informed community;
3) Notify appropriate entities on a need-to-know basis;
4) Provide support to the community in the aftermath of an emergency.

The Emergency Response Team leader has the responsibility of reporting information regarding the emergency to the Helena College Command Hierarchy. When necessary, actions not specified in these protocols must receive approval from the Command Hierarchy. This is especially important when it comes to disseminating information to the press. Only the Dean/CEO should be communicating with the press.

The Emergency Response Team leader should oversee the emergency response from the first 30 minutes through its completion and follow-up phases.
**Section B: Emergency Response Team Leadership**

The campus Emergency Response Team consists of:

- **Dean/CEO**  
  Daniel Bingham
- **Assistant Dean of Fiscal and Plant**  
  Russ Fillner
- **Assistant Dean of Student Services**  
  Elizabeth Stearns-Sims
- **Director of Facilities**
- **Human Resources**  
  Leah Martin
- **Interim Director of Trades**  
  Mike Wiederhold
- **Division Chair / General Education**  
  Jean Bailey

In addition, Directors and/or Supervisors of the affected areas should be included in the Emergency Response Team. Here is a partial list of designated Emergency Response Team members based on building locations and operations.

- **All Maintenance Staff**
- **Food Service**  
  Joe Britt
- **Bookstore**  
  Josh Bennett
- **Airport Campus**  
  Doug Engelking
- **Library**  
  Della Dubbe
- **Learning Center**  
  Suzanne Hunger
- **Construction Technology**  
  Mike Ceartin
- **TRiO**  
  Cindy Yarberry

As in any emergency, teamwork is crucial. The rest of the Emergency Response Team should involve staff from the particular department and anyone who will spare a few minutes to help. It is always important to include key players on the Emergency Response Team if their areas are affected. Training for these members should occur once a year, preferably at the beginning of each fall semester.

**FIRST REPORTING STEPS**

Whenever an emergency occurs, whether displaced or non-displaced, the following steps should be followed.

1. Call 911 to request emergency personnel.
2. In the first 30 minutes of an emergency, move survivors to a safe place.
3. When appropriate, call together the core Emergency Response Team and other appropriate members. Emergency Response Teams may change over the course of minutes, hours, and days. Designate a responsibility for each person on the team.
4. As soon as possible, report the situation to your supervisor. If the supervisor is unavailable, go up the chain of command. Depending on the emergency, you may want your supervisor present to assist with decisions and the Emergency Response Team response. If you are unable to notify your supervisor, have someone from the Emergency Response Team contact the receptionist at 406-447-6900 so that they may start the information-sharing process.
5. Do not speak with the press. The Dean/CEO will handle all press situations.
Chapter Three

Emergency Protocol
In the Emergency Protocol Section, the following areas will be addressed:

- Drills on Campus
  - Evacuations drills
  - Shelter-in-place drills
  - Lockdown drills
- Communication systems on campus during an emergency
- Assembly areas when buildings have to be evacuated
- Assisting those with special needs during a drill or an emergency situation
- Provisions for critical data
Section B: Drills on Campus

DRILLS ON CAMPUS

At the time of an emergency, Helena College employees should know what type of evacuation is necessary and what their role is in carrying out the plan. They should also be familiar with lockdown and “shelter in place” procedures in the event of a chemical release, a sniper, or other situation that would warrant staying in place. Employees must know what is expected of them in emergency situations in order to provide assurance of their safety and the safety of students from fire or other emergencies.

To meet that need, Helena College will conduct training and/or evacuation drills, lockdown and “shelter-in-place” drills in every building on campus at least once per year. The fire department will be notified and asked to participate in the drills. They will help evaluate the effectiveness of our plan. The drills may be conducted without notice.

The Building Warning Systems covers methods of notifying campus occupants of an emergency situation. Building Emergency Information identifies the Emergency Response Assistants who will be responsible for assisting with the evacuation of the building and informing occupants where they are to go during an evacuation.

All faculty, staff and students are expected to leave the building immediately anytime the fire alarm sounds or they are notified in person that they are to evacuate the building. There are no exceptions!
Section C: Communication with Students, Faculty and Staff

In the event of an emergency, Helena College must be able to warn and/or inform students, faculty and staff of emergency procedures.

Mass e-mails may be sent across campus, depending on what the emergency situation is. In addition, each building should have in place a system for word-of-mouth delivery of information. The system devised for each building is outlined in this section. If the first person on the list is not available, go on to the next person or persons on the list.

Building Warning Systems
In some emergency situations, or if the phone system is not working, Helena College may need to use in-person notification by building. Follow this plan.

Donaldson Campus

Emergency Response Team Leader or appropriate Helena College Official contacts:

1. 447-6927 – Gigi Bottenfield, Assistant to the Dean/CEO
2. 447-6917 – Russ Fillner, Assistant Dean Fiscal and Plant
3. 447-6942 – Della Dubbe, Director of Library Services
4. 447-6932 – Josh Bennett, Bookstore Manager
5. 447-6934 – Joe Britt, Food Service Supervisor
6. 447-6984 – Sandy Sacry, Director of Nursing
7. 447-6982 – Mike Wiederhold, Interim Director of Trades
8. 447-6930 – Jean Bailey, Division Chair (General Education)
9. 447-6936 – Director of Facilities

They will recruit others if necessary to go door-to-door to inform offices, classrooms and labs on all floors.

Airport Campus

Emergency Response Team Leader or appropriate Helena College Official contacts:

1. 447-6982 – Mike Wiederhold, Interim Director of Trades
2. 447-6350 – Vicki Cleveland, Administrative Associate
3. 447-6936 – Director of Facilities

They will recruit others if necessary to go door-to-door to inform offices, classrooms and labs on all floors.
Section D: Building Emergency Information – Assembly Areas

In an emergency situation, protection of personnel is a priority. Everyone must evacuate immediately when the fire alarm sounds. Emergency Response Team members in buildings should sweep the building on their way out and direct people to the nearest exits and assembly locations. The Emergency Response Team members should:

- Never put their own life in danger.
- Check normally unoccupied rooms (meeting rooms, restrooms, etc.). Use map as checklist.
- Carefully check all closed doors for the presence of heat and smoke before opening (check door with back of hand).
- Close all open doors in areas they have searched.
- Inform all personnel they come in contact with to evacuate immediately.
- Exit the building and proceed to assigned assembly point.
- Take an Emergency Evacuation Sign-In Sheet to have those at the assembly point sign in so they are accounted for. At least one Emergency Response Team member from each building will proceed to assembly area immediately with sign-in sheets and will carry a flag to help identify the location of the sign-in sheets.

Every effort should be made to account for students and employees in an emergency situation, so everyone must go first to the assembly area and sign in. The emergency evacuation sign-in sheet follows this section. If the primary area is not accessible, go to the alternate assembly location. In general, the Donaldson campus will evacuate to the high school football field. Those on the Airport campus will evacuate to south end of the parking lot.

Donaldson Campus
Emergency Response Team Members:
Daniel Bingham, Dean/CEO
Russ Fillner, Assistant Dean of Fiscal and Plant
Elizabeth Stearns-Sims, Assistant Dean of Student Services

Director of Facilities

In addition, Directors and/or Supervisors of the affected areas should be included in the Emergency Response Team. Here is a partial list of designated Emergency Response Team members based on building locations and operations.

All Maintenance Staff
Food Service
Bookstore
Airport Campus
Library
Learning Center
TRiO

Joe Britt
Josh Bennett
Doug Engelking
Della Dubbe
Suzanne Hunger
Cindy Yarberry
Donaldson Campus Assembly locations:
  Primary: Football field
  Alternate: East Parking Lot

Airport Campus
Emergency Response Team members:
  Mike Wiederhold, Interim Director of Trades
  Vicki Cleveland, Administrative Associate
  Mike Ceartin, Construction Technology
  Doug Engelking, Parts Manager
  Maintenance Staff

Airport Campus Assembly locations:
  Primary: South end of the parking lot.
  Alternate: North end of the gravel parking lot outside the fence.
Emergency Evacuation Sign-in Sheet
Use this form to account for personnel at the assembly areas

Please Print

<table>
<thead>
<tr>
<th>Name and Student ID</th>
<th>Department</th>
<th>Select One</th>
<th>Are you leaving campus?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Student, Faculty, Staff, Visitor</td>
<td>Yes / No</td>
</tr>
</tbody>
</table>
Section E: Assisting People with Special Needs

At any given time, the Helena College campus has persons with disabilities working or attending classes. In an emergency situation, people with disabilities may require assistance. Arrangements should be made at the beginning of each semester to provide assistance in emergency situations, based on the needs of the individuals. Evacuation assistants should be assigned if needed and trained in their duties.

Persons with disabilities have four basic evacuation options.

1. **Horizontal evacuation**: Use building exits to the outside ground level or go into an unaffected wing.

2. **Stairway evacuation**: Use steps to reach ground level exits from the building.

3. **Stay in Place**: Unless danger is imminent, remain in a room with an exterior window, a telephone, and a solid or fire resistant door. With this approach, the person may keep in contact with emergency services by dialing 911 and reporting his or her location directly. Emergency services will immediately relay this location to on-site emergency personnel, who will determine the necessity for evacuation. If the phone lines fail, the individual can signal from the window by waving a cloth or other visible object.

   The Stay in Place approach may be more appropriate for sprinkler protected buildings or buildings where an "area of refuge" is not nearby or available. It may also be more appropriate for an occupant who is alone when the alarm sounds. A "solid" or fire resistant door can be identified by a fire label on the jam and frame. Non-labeled 1 3/4 inch thick solid core wood doors hung on a metal frame also offer good fire resistance.

4. **Area of refuge**: With an evacuation assistant, go to an area of refuge away from obvious danger. The evacuation assistants will then go to the building evacuation assembly point and notify the on-site emergency personnel of the location of the person with a disability. Emergency personnel will determine if further evacuation is necessary. Usually, the safest areas of refuge are pressurized stair enclosures. Other possible areas of refuge include fire rated corridors or vestibules adjacent to exit stairs. Many campus buildings feature enclosed stair enclosures. For assistance in identifying areas of refuge, call Maintenance at 447-6935.

Prior planning and practicing of emergency evacuation routes are important in assuring a safe evacuation. People with disabilities also need to take some responsibility in preparing for emergencies. A great resource for that preparation is the website [http://www.preparenow.org/prepare.html](http://www.preparenow.org/prepare.html) that provides tips for earthquakes for people with different disabilities. Most of these tips can be used for any emergency situation.

**Mobility Impaired - Wheelchair**

Persons using wheelchairs should stay in place, or move to an area of refuge with their assistant when the alarm sounds. The evacuation assistant should then proceed to the
evacuation assembly point outside the building and tell emergency personnel the location of the person with a disability. If the person with a disability is alone, he or she should phone emergency services at 911 with the present location and the area of refuge they are headed to.

If the stair landing is chosen as the area of refuge, please note that many campus buildings have relatively small stair landings, and wheelchair users are advised to wait until the heavy traffic has passed before entering the stairway.

Stairway evacuation of wheelchair users should be conducted by trained professionals (fire department). Only in situations of extreme danger should untrained people attempt to evacuate wheelchair users. Moving a wheelchair down stairs is never safe. Check with the person for the best carrying options.

Mobility Impaired - Non Wheelchair
Persons with mobility impairments who are able to walk independently may be able to negotiate stairs in an emergency with minor assistance. If danger is imminent, the individual should wait until the heavy traffic has cleared before attempting the stairs. If there is no immediate danger (detectable smoke, fire, or unusual odor), the person with a disability may choose to stay in the building, using the other options listed above, until the emergency personnel arrive and determine if evacuation is necessary.

Hearing Impaired
Some buildings on campus are equipped with fire alarm strobe lights; however, some areas are not. Persons with hearing impairments may not hear audio emergency alarms and will need to be alerted to emergency situations. Get their attention by touch, eye contact or turning lights on and off. If they don’t understand what you’re signaling, emergency instructions should be given by writing a short explicit note to evacuate. When you reach safety, ask if further help is needed.

Reasonable accommodations for persons with hearing impairments may be met by modifying the building fire alarm system for occupants who spend most of their day in one location. Persons needing such accommodation should contact the Physical Plant office.

Visually Impaired
Most people with a visual impairment will be familiar with their immediate surroundings and frequently traveled routes. Since the emergency evacuation route is likely different from the commonly traveled route, persons who are visually impaired may need assistance in evacuating. Announce to the person what type of emergency exists. The assistant should offer their elbow to the individual with a visual impairment and guide him or her through the evacuation route. During the evacuation the assistant should communicate as necessary to assure safe evacuation, describing obstacles as they are encountered. When safety is reached, ask if further help is needed.
Section F: Provisions for Critical Data on Campus

A disaster or an emergency situation could leave individual buildings or the entire campus without utilities, including gas, electricity, water, and telephone. The lack of utilities could literally wipe out years of data.

Because our area is situated in earthquake country, we need to be prepared for earthquakes and other disasters. A mild to moderate quake has the potential to knock things off counters and shelves or bring down ceiling tiles that could knock over work on benches. It can also cause equipment to shake loose of connections or fall to the floor. Some pre-planning to earthquake proof your area could help protect your vital work. A strong earthquake would do considerably more damage to buildings and its contents.

Be aware that when utilities are lost:
- Lighting will be minimal (natural light) to non-existent.
- Emergency lights will fail after a short time.
- Ventilation will be non-existent, so heat or cold (depending on the time of year), humidity and odors will be a problem.
- Fume hoods will not be operating.
- Sewer pumps will not be working.
- Fire alarm systems will probably not be working.
- Refrigerators, freezers and incubators will be without power. Most do not have backup power.
- Water may not be available.
- Ability to communicate will be severely limited. This includes cell phones.
- Elevators will not work. People could be trapped.
- If the power comes back on, it doesn’t mean that it will stay on.
- When the power comes back on, it can send a power surge and ruin equipment.

If you are in the building or lab when the emergency situation occurs, follow these steps if it is safe to do so and if there is time. Always remember that protecting human life is our top priority.
- Turn off and unplug all equipment so when the power comes back on, it isn’t affected by a power surge.
- Shut off any valves to gas, air, water, etc.
- Close sashes on all fume hoods.
- Put away all chemicals.
- Don’t open refrigerators or freezers unless absolutely necessary.

The following tips could help save your research in an emergency or disaster situation and keep people in the building safe.
- Back up your data often and keep the backup in a remote location. Also store data on a server that can be accessed from a remote location.
- If it is feasible, consider keeping duplicate samples at another location.
- Keep inventories of all your equipment with make and model numbers, along with contact information for the vendor.
- Make sure fume hood sashes are always closed when they are not in use. If the power goes out when no one is around, this will help contain any chemical vapors in the fume hood.
- Minimize the amount of materials left out on the bench on a daily basis. Always put chemical containers away in cabinets when you are done with them.
- Keep chemical cabinet doors closed and latched at all times.
- Install lips or “seismic restraints” on chemical storage shelves.
- Anchor equipment and furniture. Avoid high storage of heavy items.
- Chain compressed gas cylinders at 1/3 and 2/3 points.
- Do not store hazardous materials on mobile carts.
- Keep a flashlight handy. Check the batteries often. Never use candles!
- The ultra-low temperature freezers as well as other freezers and refrigerators will not maintain temperatures for an extended period of time. Know where you can secure dry ice. If the disaster is community-wide, you won't be the only one looking for dry ice.
Section G: Provisions for Family Communication

In an emergency, employees will need to know that their families are okay. Taking care of loved ones is always a first priority. All employees should prepare for an emergency situation by developing a family plan. Consider the following:

- How will you communicate with your family if you are separated from one another or are injured in an emergency?
- Make sure you have the phone numbers for schools, daycare, etc. readily available.
- Make sure the schools and daycare have your phone numbers, including cell phone numbers.
- Arrange for an out-of-town contact for all family members to call in an emergency. After a disaster, it is often easier to make a long distance call than a local call.
- Designate a place to meet family members in case they cannot get home or you get separated.
Chapter Four

Helpful Tips for Individual Displacement Emergencies
Section A: Introduction

All emergencies are managed in roughly the same manner. An Emergency Response Team is formed for non-displacement emergencies (covered in Chapter 5 of this manual). Attempting to utilize the same model over and over for different emergencies allows emergency response personnel to understand the basic operations and to function more efficiently.

This section is designed only to give general guidelines and tips. It is not an exhaustive description of how to manage each emergency.

Below are the incidents covered in this section:

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Section B: Individual Emergencies

BOMB THREAT

Requires forming an Emergency Response Team. See Chapter 2.

30-MINUTE RESPONSE

- Call 911 immediately if a threat is received anywhere on campus.
- Helena law enforcement personnel will be in charge. Ask them if and how the building should be evacuated.
- Make sure individuals are removed to the farthest possible secure point with as much protection from debris as possible if building is evacuated.
- Keep people away from windows. Explosions will cause windows to break, even at a distance.
- Helena College employees may be asked to go with law enforcement to do a search of the building. Employees are most familiar with what is “normal” and what would be out of place.
- Form Emergency Response Team.

Management of Phoned Bomb Threat

- Keep caller on line as long as possible. Use Bomb Threat Checklist on next page.
- Ask as many questions as possible about location of bomb.
- Inform caller that building is occupied, and the detonation of bomb could result in death and injury to many innocent people.
- Pay close attention to voice and background noises and make notes on checklist.

Management of Written Bomb Threat

- Save all materials including envelope or container.
- Avoid unnecessary handling of any materials to retain evidence such as fingerprints.

3-HOUR RESPONSE

- After ALL CLEAR is given by emergency personnel, recipient of threat should work with law enforcement personnel to determine as much information as possible.
Bomb Threat Checklist

QUESTIONS TO ASK DURING THE THREAT

1. What type of bomb is it?
   - [ ] time bomb
   - [ ] barometric altitude bomb
   - [ ] anti-handling bomb

2. Where is it right now?

3. When is it going to explode?

4. What does it look like?

5. Where did you place the bomb?

6. Why?

7. What is your name?

8. What is your address?

EXACT WORDING OF THREAT

Report call immediately to: Helena Police Dept./Sheriff Dept. (911)

DESCRIPTION OF CALLER’S VOICE

Mark all applicable items

<table>
<thead>
<tr>
<th>Calm</th>
<th>Nasal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Angry</td>
<td>Stutter</td>
</tr>
<tr>
<td>Excited</td>
<td>Lisp</td>
</tr>
<tr>
<td>Slow</td>
<td>Raspy</td>
</tr>
<tr>
<td>Rapid</td>
<td>Deep</td>
</tr>
<tr>
<td>Soft</td>
<td>Ragged</td>
</tr>
<tr>
<td>Loud</td>
<td>Clearing throat</td>
</tr>
<tr>
<td>Laughter</td>
<td>Deep breathing</td>
</tr>
<tr>
<td>Crying</td>
<td>Cracking voice</td>
</tr>
<tr>
<td>Normal</td>
<td>Disguised</td>
</tr>
<tr>
<td>Distinct</td>
<td>Accent</td>
</tr>
<tr>
<td>Slurred</td>
<td>Familiar</td>
</tr>
</tbody>
</table>

If voice was familiar, who did it sound like?

BACKGROUND SOUNDS

<table>
<thead>
<tr>
<th>Street noises</th>
<th>Animal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crockery</td>
<td>Clear</td>
</tr>
<tr>
<td>Office machinery</td>
<td>Factory machinery</td>
</tr>
<tr>
<td>Voices</td>
<td>Static</td>
</tr>
<tr>
<td>PA system</td>
<td>Local</td>
</tr>
<tr>
<td>House noises</td>
<td>Long Distance</td>
</tr>
<tr>
<td>Motor</td>
<td>Booth</td>
</tr>
<tr>
<td>Music</td>
<td>Children</td>
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</tbody>
</table>

THREAT LANGUAGE

<table>
<thead>
<tr>
<th>Well spoken (educated)</th>
<th>Message read by threat maker</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foul</td>
<td>Incoherent</td>
</tr>
<tr>
<td>Irrational</td>
<td>Taped</td>
</tr>
</tbody>
</table>

Remarks:

Person making report

Tel. No.          Date:
TIP #1  DO NOT call 911 unless you have an emergency.
TIP #2  Keep calm and stay where you are until the shaking stops.
TIP #3  DO NOT over-react to earthquakes.
TIP #4  Take cover under a heavy desk or table. It can provide you with air space if the building collapses. If you get under a table and it moves, try to move with it. Inner walls or door frames are the least likely to collapse and may also shield against falling objects. If other cover is not available, go to an inner corner or doorway, away from windows or glass panels.
TIP #5  Stay away from glass and hanging objects, bookcases, or other large furniture that could fall. Watch for falling objects, such as light fixtures, wall hangings, high shelves, and cabinets with doors that could swing open.
TIP #6  Grab something to shield your head and face from falling debris and broken glass.
TIP #7  If the lights go out, use a battery-operated flashlight. Don't use candles, matches, or lighters during or after the earthquake. If there is a gas leak, an explosion could result.
TIP #8  If outdoors, move away from buildings and utility wires. The greatest danger from falling debris is just outside doorways and close to outer walls. Once in the open, stay there until the shaking stops.
TIP #9  If you are in a moving automobile, stop as quickly and safely as possible and move over to the shoulder or curb, away from utility poles, overhead wires, and under- or overpasses. Stay in the vehicle, set the parking brake, and turn on the radio for emergency broadcast information. A car may jiggle violently on its springs, but it is a good place to stay until the shaking stops. If you are in a life-threatening situation, you may be able to reach someone with either a cellular or an emergency roadside assistance phone.
TIP #10  Be prepared for aftershocks and tremors.
TIP #11  Determine the magnitude of the damage to persons and property.
- Complete a quick check, look for structural damage
- Look/smell for gas leaks
- Determine number and type of injuries
TIP #12  Turn off gas mains. Do NOT light candles or fires.
TIP #13  Assure sewer lines are intact before using sanitary facilities.

TIP #14  Wear closed-toe shoes and carry a flashlight.

TIP #15  Stay away from power lines, trees, and windows.

TIP #16  **Do not** re-enter building or allow others to enter. Wait for structural engineers to determine integrity of building (if building seems critically damaged).

TIP #17  Do not pull fire alarms if there is no fire. This creates a secondary diversion to the problem at hand.

TIP #18  Make sure to look under desks and beds when searching for victims.

TIP #19  Check water and boiler systems. Water may be contaminated.
EARTHQUAKE PREPARATION

TIP #1  Bolt down water heaters and gas appliances if possible.

TIP #2  Check the integrity and flexibility of gas and electrical connections.

TIP #3  Place large and heavy objects on lower shelves and secure shelves to walls.

TIP #4  Brace or anchor high or top-heavy objects, including book shelves that are over 42 inches.

TIP #5  Move tall furniture away from exits. Do not use tall furniture as room dividers and do not stack furniture.

TIP #6  Store bottled goods, glass, and other breakables in low or closed cabinets.

TIP #7  Keep batteries, portable radios, flashlights, drinking water, non-perishable foods and a sufficient number of fire extinguishers and first aid kits on hand.

TIP #8  Back up data and sensitive information and store duplicates off-site.
## EVACUATION OF A BUILDING

<table>
<thead>
<tr>
<th>TIP #1</th>
<th>Evacuation of the building is required any time the alarm sounds or you are notified in person or by phone that evacuation is necessary.</th>
</tr>
</thead>
<tbody>
<tr>
<td>TIP #2</td>
<td>If you are an Emergency Response Assistant, perform your assigned duties for the evacuation. (See page 23 for duties)</td>
</tr>
<tr>
<td>TIP #3</td>
<td>Exit your classroom or office, turn off all equipment in your path of travel, and close but <strong>do not lock doors</strong> as you exit. The exception would be offices where money or records need to be secured.</td>
</tr>
<tr>
<td>TIP #4</td>
<td>Exit the building using stairs. <strong>Never use an elevator.</strong> Assist those who may need help with the stairs. See the section on assisting those with special needs. Proceed to nearest exit. Do not re-enter the building until you are permitted to do so by the Fire Department, Sheriff or Security.</td>
</tr>
<tr>
<td>TIP #5</td>
<td>Move away from the building and congregate in the designated area for building. See Chapter 3 for assembly areas. <strong>DO NOT LEAVE</strong> until you have been accounted for. Sign one of the emergency evacuation sign-in sheets.</td>
</tr>
<tr>
<td>TIP #6</td>
<td>Lists of employees by building, semester schedules, and class lists may need to be checked.</td>
</tr>
<tr>
<td>TIP #7</td>
<td>If, after a building is evacuated, you suspect that someone is still in the building, notify the emergency responders at the scene immediately. Never attempt to go back into the building.</td>
</tr>
</tbody>
</table>
EXPLOSION

TIP #1 Call 911 from a safe location, evacuate building by pulling fire alarm, and proceed to assembly area.

TIP #2 If your help is needed, transport individuals carefully as you will be dealing with burn victims.

TIP #3 Respond to victims and fire suppression first.

TIP #4 Make sure emergency site is sealed off and no one but emergency personnel enter.

TIP #5 Turn off gas mains – this should be done by Maintenance.

TIP #6 Be aware of secondary explosions, fires, and spills or releases of toxic chemicals due to glass container damage triggered by the first blast.
**FIRE**

**TIP #1** Call 911 from a safe location, evacuate building by pulling fire alarm, and proceed to assembly area.

**TIP #2** If your help is needed, transport individuals carefully as you will be dealing with burn victims.

**TIP #3** Respond to victims and fire suppression first. More than likely, emergency personnel will be on site quickly enough to handle all rescue operations.

**TIP #4** Make sure emergency site is sealed off and no one but emergency personnel enter.

**TIP #5** Turn off gas main and electricity. This should be done by Maintenance.
FIRE (SMALL)

TIP #1 Only personnel trained in the use of fire extinguishers should attempt to put out a small fire. All others must evacuate the building.

TIP #2 A small fire is defined as one no larger than a garbage can.

TIP #3 Check the type of extinguisher before using. Most extinguishers on the Helena College campus are Class ABC which can be used on any type of fire except metal.

TIP #4 If the fire is not controlled immediately with the extinguisher, pull the fire alarm, evacuate, and call 911.

TIP #5 Once the fire is extinguished, it must be reported to the Physical Plant (447-6935) for inspection and proper removal of burned or contaminated materials, and replacement of the fire extinguisher.

Tips for using a fire extinguisher:
- Always position yourself with an exit or means of escape to your back.
- Use the PASS method:
  - Pull the pin and stand back 8-10 feet
  - Aim at the base of the fire
  - Squeeze the handle
  - Sweep back and forth at the base of the fire. Remember, most extinguishers will last between 8 and 10 seconds.

Do not attempt to use a fire extinguisher if:
- You are not trained
- You have no escape route – Call for help!
- You don’t know what is burning
- The fire is spreading rapidly
- You don’t have the appropriate equipment
- The extinguisher is ineffective
- You might inhale toxic smoke
- If drums, cylinders or chemicals are involved
- Your instincts tell you not to
GAS LEAK

TIP #1  Call Northwestern Energy at 1-888-467-2427; follow the directions, and notify Maintenance.

TIP #2  If needed, turn off gas mains and electricity. Maintenance and/or Northwestern Energy is responsible for this.

TIP #3  Be careful of danger from possible explosion and smoke inhalation.

TIP #4  Do not turn on light switches if gas smell is apparent. Same reason as #3 above.

TIP #5  Check everyone in vicinity. Look for dizziness and vomiting.

TIP #8  Complete a room-to-room search looking for unconscious individuals. Search teams should always be sent in pairs.
HAZARDOUS MATERIALS

Background Information:

A hazardous materials spill is a possibility in Helena. Railroad cars may be transporting hazardous materials or trucks may be doing the same on I-15. In the event of an accident, Helena College may be affected.

Helena College has a number of chemicals on campus which could also result in a hazardous materials event.

TIP #1 Call 911 if the event is large. The Helena Fire Services Director will be the Incident Commander.

TIP #2 Be prepared for a total evacuation of the campus or a total lockdown.

TIP #3 Attempt to organize evacuation by sections of the campus if total evacuation is ordered. Allow time for occupants to leave building, get into cars, and drive to designated disaster point. Listen to the radio for instructions on which routes to take out of town. This will depend on the location of the disaster and wind patterns.

TIP #4 Remember that all town personnel may be using the same evacuation routes if a total evacuation is ordered. Use caution and don’t panic.

TIP #5 Use Emergency Response Team leaders for each building section to coordinate evacuation.

TIP #6 If the hazardous materials spill affects only a small area such as a lab, contact Russ Fillner at 447-6917 or 439-0767 and the Helena Fire Department at 911 immediately so the situation can be assessed.

Pull the material safety data sheet for the chemical(s) that spilled or leaked.
LARGE ASSEMBLY EVENTS – Evacuation

TIP #1  Evacuation should begin immediately if the fire alarm goes off, even if you don’t see or smell smoke. Every second counts for a safe evacuation.

TIP #2  Keep people moving, calmly and quickly. Assist those with special needs.

TIP #3  Use all available exits. Use the safest routes possible.

TIP #4  Keep everyone informed of the situation. In all large assemblies, use the following statement: “We have an emergency reported in the building. Please calmly move to the closest exit and leave the building.”

TIP #5  Instruct people to move away from the building - at least 50 feet away from all exits.

TIP #6  Do not allow anyone to re-enter the building until the Helena Fire Department has declared that it is safe to do so.

TIP #7  A designated person should meet the emergency responders to inform them of the situation and assist as needed.

TIP #8  For those unable to use exit stairs, follow the tips for assisting someone with special needs. Do not attempt to carry someone down the stairs unless conditions in the stairwell become threatening.
PLANE CRASH

TIP #1  Call 911.
TIP #2  Evacuate any building affected by the crash.
TIP #3  Assist injured people if you can do so safely.
TIP #4  Create an Emergency Response Team to respond to the deaths of individuals involved, repair of buildings, and counseling.
TIP #5  Do not touch plane parts or remove bodies.
TIP #6  Be aware of spilled fuel.
TIP #7  The scene needs to be preserved for investigation. Initially, law enforcement personnel are responsible for securing the scene. Helena College personnel must stay out of the secured area. The National Transportation Safety Board will be responsible for the incident investigation.
STORM OR POWER OUTAGE
(Loss of Electricity/Gas or Damage to Heating Plant)

TIP #1 If a power outage occurs, help co-workers in darkened work areas move to safe locations.

TIP #2 If evacuation of the building is necessary, secure any hazardous materials you are working with and leave the building.

TIP #3 In laboratories, keep refrigerator and freezer doors closed.

TIP #4 Unplug any equipment that could be damaged by a power surge when power is restored.

TIP #5 Determine if off-site shelters are more appropriate. Contact the Lewis and Clark Disaster and Emergency Services Coordinator, Paul Spengler, at 447-8285 or the American Red Cross at 800-272-6668 (Montana).
TERRORIST EVENT OR WEAPONS OF MASS DESTRUCTION

Requires forming an Emergency Response Team. See Chapter 2

TIP #1 If the event involves chemicals, prepare to “Shelter in Place.” Close doors and windows. Move to interior room away from as many windows as possible. If you have plastic sheeting and duct tape, put around windows and doors. Use towels, coats, whatever you have to seal around windows or doors if you don’t have plastic sheeting. Use duct tape over any vents into the room and seal any electrical outlets or other openings.

Turn off the air conditioner or heater. Turn off all fans. Close fireplace damper and any other place that air can come in from outside.

Turn on the radio. Keep a telephone close at hand, but don’t use it unless there is a serious emergency.

Remain inside until told by Helena College officials, city officials, or other responders that it is safe to go outside.

TIP #2 If the event involves fire or explosion, follow the tips for those events.

TIP #3 If the event involves radiation, follow the guide for sheltering in place. If possible, remove outer layer of clothing before entering the shelter to minimize the amount of radiation brought into the shelter. Leave clothing and shoes outside. Shower and wash your body with soap and water. Removing clothing will eliminate 90% of radioactive contamination. By taking this simple step, you will reduce the time that you are exposed and also your risk of injury from the radiation.

When you move to your shelter, use duct tape and plastic sheeting to seal any doors, windows, or vents for a short period of time in case a radiation plume is passing over. Listen to your radio for instructions. Within a few hours, you should remove the plastic and duct tape and ventilate the room. Suffocation could occur if you keep the shelter tightly sealed for more than a few hours.

Keep your radio tuned to an emergency response network at all times for updates on the situation. The announcers will provide information about when you may leave your shelter and whether you need to take other emergency measures.
SHELTER IN PLACE

In an event such as a chemical spill or release or a radiation event, the best option may be to shelter in place. In some situations, you may be requested by the Lewis and Clark Fire Department, Law Enforcement Agency or other public authorities to shelter in place. Follow these guidelines.

**TIP #1** Move all people inside a building IMMEDIATELY.

**TIP #2** Close all doors to the outside. Close and lock all windows. Close drapes and blinds.

**TIP #3** Contact maintenance to turn off all ventilation, heating, and air-conditioning systems. Turn off all exhaust fans.

**TIP #4** Contact maintenance to switch ventilation ducts and inlets to the closed position.

**TIP #5** Close all fireplace dampers. Extinguish all ignition sources.

**TIP #6** Seal gaps around windows, doors, and air cooling units with tape, plastic sheeting, wax paper or aluminum foil. Cover bathroom exhaust fan grills, range vents, dryer vents and other openings to the outside with plastic food wrap, wax paper or foil and seal the edges with tape.

**TIP #7** Close as many internal doors as possible in your building.

**TIP #8** If possible, take shelter in an upstairs, interior room without windows. Stay away from windows. Bathrooms work well for this purpose.

**TIP #9** If chemical odors start to bother you, hold a wet cloth over your nose and mouth. Turn on the shower or faucet in a strong spray to “wash” the air.

**TIP #10** Do not use elevators. Elevators pump outside air inside as they travel up and down.

**TIP #11** Tune your radio or TV to a local station for Emergency Broadcast information.

**TIP #12** Do not go outside unless emergency response personnel instruct you to evacuate or until the emergency is over.

**TIP #13** Once an “All Clear” message has been issued, open windows and doors and uncover vents to release any gases that may have entered your home, office or building.
Chapter Five

Helpful Tips for Individual Non-Displacement Emergencies
Section A: Introduction

This section of the manual deals with non-displacement emergencies.

**Non-Displacement Emergency:** If no new housing or shelter is needed, the emergency is one of non-displacement. This type of emergency usually involves a Emergency Response Team based in the area of the emergency. Refer back to Chapter 2 on Setting Up an Emergency Response Team.

Examples of this type of emergency:

- Death
- Rape/Sexual assault
- Assault with a deadly weapon
- Physical injury

**Remember: 30 Minutes, 3 Hours, 3 Days**

A practical way to approach Emergency Management for either type of emergency is to think in terms of time and the number 3. There are necessary steps in the first 30 minutes of an emergency (the first 3), the first 3 hours of an emergency (the second 3), and the first 3 days of an emergency (the third 3). For each emergency described in this manual, you will find steps that correspond to the appropriate time frame, if appropriate.

**Below are the incidents covered in this section:**

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</tbody>
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Section B: Individual Emergencies

DEATH OF STUDENT, FACULTY OR STAFF

Requires forming an Emergency Response Team. See Chapter 2.

30-MINUTE RESPONSE

- Call 911 and Maintenance (447-6935).
- Move survivors away from victim to a safe place.
- Attempt to have someone who is emotionally stable stay with survivors.
- Form Emergency Response Team.
- Emergency Response Team should begin informing appropriate internal staff of Helena College.
- Attempt to obtain following information for emergency personnel:
  - person’s name
  - department victim works in if faculty or staff
  - age/year in school
  - next of kin’s name
  - witnesses
- Manage crowds.
- Contact the Assistant Dean of Student Services for any student death.
- Contact the Director of Human Resources and the Dean/CEO for the death of any staff or faculty.

3-HOUR RESPONSE

- Do NOT contact next of kin. Coroner must do this.
- Set up a place where affected students, faculty or staff can go to sit, be with friends, talk.
- Provide a counselor at the above-mentioned location.
- Formulate a campus response after coroner has notified next of kin. This includes:
  - condolences from Dean to family
  - announcement to campus (usually via letter from Dean)
  - announcement to community
  - notification of appropriate faculty/staff
  - special attention to roommates and friends (one on one or group counseling/grief sessions)

3-DAY RESPONSE

- Hold memorial service.
- Secure belongings in classroom or office and pass to next of kin.
- Continue counseling and observation of roommates or co-workers.
- Finalize transcripts, accounts, and bills (outstanding fees usually waived).
HEALTH HAZARD

Requires forming an Emergency Response Team. See Chapter 2.

Infectious Diseases or Toxic Spills would be considered health hazards.

30-MINUTE RESPONSE

- If toxic spill…
  - Call 911 and Maintenance (447-6935).
  - Remove individuals to safe place.
  - Form Emergency Response Team.
- If infectious disease…
  - Notify the Lewis and Clark Health Department
  - Communicate with individual about medical precautions already taken.
  - Contact St. Peter’s Healthcare for information on how to proceed.
  - Isolate individual until verification of appropriate procedures received from medical personnel.

3-HOUR RESPONSE

- If toxic spill…
  - Allow students back to building when ALL CLEAR is given.
  - Have information available so students know where to report damaged property or subsequent health problems.
- If infectious disease…
  - Prepare educational information for campus.
  - Review alternatives with infected student about remaining on-campus or going home.
  - Consider medical personnel’s advice.
HOSTAGE SITUATION

Requires forming a Emergency Response Team. See Chapter 2.

30-MINUTE RESPONSE

- Call 911 and Maintenance (447-6935).
- Remove any uninvolved individuals.
- Provide space where concerned individuals can wait.
- Form Emergency Response Team.
- Contact the Assistant Dean of Student Services for a situation involving a student.
- Contact the Director of Human Resources and the Dean/CEO for a situation involving staff or faculty.

3-HOUR RESPONSE

- Work with emergency personnel.
- Provide as much information to uninvolved individuals as possible.
- Do not talk to press; allow law enforcement personnel to do that.

3-DAY RESPONSE

Depending on outcome of situation:
- Refer to Student Death section, or
- Use Emergency Response Team to assess how situation formed and how to better respond next time.
- Send words of support from Dean to family and individual.
- Provide group and individual counseling.
KIDNAPPING

Requires forming an Emergency Response Team. See Chapter 2.

30-MINUTE RESPONSE

- Notify law enforcement personnel.
- Form Emergency Response Team.

3-HOUR RESPONSE

- Inform campus community if allowed to do so by law enforcement personnel.
- Provide place where concerned individuals can wait.

3-DAY RESPONSE

- If situation unresolved, provide daily group counseling/information sessions.
- If situation resolved, refer to Student, Faculty or Staff Death section if necessary.
- Begin Campus Safety campaign.
LOCKDOWN PROCEDURES

An emergency lockdown procedure will be initiated if a high risk incident involving weapons occurs on campus or there are circumstances in the vicinity of the school that could endanger the lives and/or safety of students, faculty or staff.

30-MINUTE RESPONSE

- All students, faculty or staff who are inside the building or are in transition between rooms should go the closest room, close the door and lock it if possible.
- If necessary, outside doors to buildings should be locked.
- Close windows, drapes, and turn off lights.
- Everyone should lie down on the floor away from windows.
- Once locked down, communicate with authorities.
- Remain silent.
- Maintain a calm environment.

3-HOUR RESPONSE

- Remain in lockdown until it is safe to leave.
- Cooperate with rescuers.

3-DAY RESPONSE

- As directed by law enforcement.
SUSPICIOUS MAIL PROCEDURES

May require forming an Emergency Response Team. See Chapter 2.

Recommended by US Postal Service:

30-Minute Response

- Don’t handle a letter or package that you suspect is contaminated.
- Don’t shake it, bump it, or sniff it.
- Wash your hands thoroughly with soap and water.
- Notify law enforcement personnel.
- Notify the Assistant Dean of Student Services.
- Quarantine the area.

3-Hour & 3-Day Response

- As directed by law enforcement.

What should make you suspect a piece of mail?

- It’s unexpected or from someone you don’t know.
- It’s addressed to someone no longer at your address.
- It’s handwritten or has no return address.
- It’s lopsided or lumpy in appearance.
- It’s sealed with excessive amounts of tape.
- It’s marked with restrictive endorsement, e.g., “Personal” or “Confidential”.
- It has excessive postage.
- It has greasy marks on it.
MEDICAL/PHYSICAL INJURY

May require forming an Emergency Response Team. See Chapter 2.

30-MINUTE RESPONSE

- Call 911 and Maintenance (447-6935).
- Administer First Aid and/or CPR as necessary.
- Ascertain if there was an aggressor or assailant. If so, inform law enforcement personnel – refer to section on Physical Assault.
- Contact the Assistant Dean of Student Services for a student injury.
- Contact the Director of Human Resources and the Dean/CEO for a staff or faculty injury.

3-HOUR RESPONSE

- Form Emergency Response Team if injury serious/life-threatening.
- Have counseling available. Co-workers or friends may be traumatized.

3-DAY RESPONSE

- Form plan to assist student with catching up on class work, providing reasonable access, etc. if student returns.
- If faculty or staff, stay in contact and work with doctors to get back to work as quickly as possible. Look at modified duty if necessary.
PHYSICAL ASSAULT

Requires forming an Emergency Response Team. See Chapter 2.

30-MINUTE RESPONSE

- Call 911.
- Ascertain victim’s health. Use hospital if necessary.
- Obtain as much information from victim as possible.
- Make sure victim feels safe.
  - Arrange for friend to stay with victim.
  - Arrange somewhere for victim to spend night.
- Determine if victim and aggressor were in domestic relationship.
  - If YES, federal/state laws regarding domestic violence apply. Law enforcement personnel can arrest aggressor if signs of physical abuse.
- Follow campus procedure for reporting criminal activity.

3-HOUR RESPONSE

- Form Emergency Response Team.
- Assure safety of victim and community if aggressor has not been arrested.
- Implement temporary suspension of aggressor as appropriate to the Helena College Student Code of Conduct or refer to the Director of Human Resources for faculty or staff.
- Report to supervisor means of dealing with aggressor.
- Determine best way to protect campus community if aggressor remains at-large.

3-DAY RESPONSE

- See above.
PROTESTS – Large Scale

Requires forming an Emergency Response Team. See Chapter 2.

30-MINUTE RESPONSE

- Form EMERGENCY RESPONSE TEAM.
- Inform law enforcement personnel.
- Make decision to let continue or to disrupt in accordance with Helena College Policy 800.4.
- Bring together players who deal directly with specific issue of protest.

3-HOUR RESPONSE

- Make sure normal operations of campus continue.
- Monitor progress of protest.

3-DAY RESPONSE

- Provide education on best way to express discontent.
RAPE/SEXUAL ASSAULT

Requires forming an Emergency Response Team. See Chapter 2.

30-MINUTE RESPONSE

- Call 911.
- Provide survivor options. Empower survivor to take back control. Options:
  - Contact law enforcement personnel.
  - Contact the Assistant Dean of Students for a student situation.
  - Contact the Director of Human Resources and the Dean/CEO for a situation with staff or faculty.
  - Contact a Helena College counselor.
  - Find a friend to help individual through process.
- Be certain survivor’s physical safety is assured.
  - Will aggressor be back?
  - Does survivor want to stay at friends tonight?
- If survivor wants to report,
  - Have someone stay with survivor through process.
  - Do NOT allow survivor to shower.
  - Do NOT allow survivor to change clothes.
  - If the aggressor is a student, proceed with campus judicial process.
- Remember, the person has been traumatized.
  - Be sensitive.
  - Do not blame, threaten, or intimidate.
  - Have a female take lead in response with female survivors if possible.

3-HOUR RESPONSE

- Form Emergency Response Team.
- Determine how to best deal with aggressor, if still at-large.

3-DAY RESPONSE

- Refer to counseling with consent of survivor.
- Follow-up with campus disciplinary system and remember to watch out for survivor’s safety and psychological well-being (e.g., are survivor and aggressor in similar class? If so, what will be done?).
- Contact the Friendship Center for support if necessary.
SUICIDE COMPLETE

Requires forming an Emergency Response Team. See Chapter 2.

30-MINUTE RESPONSE

- Call 911.
- Remove survivors to safe place.
- Keep individuals/crowds back from scene.
- Do not disturb body or room.
- Call appropriate campus staff for assistance.
- Form Emergency Response Team.
- Inform emergency personnel when they arrive.

3-HOUR RESPONSE

- Attempt to have someone who is emotionally stable stay with survivors.
- Emergency Response Team should begin informing appropriate internal staff of Helena College.
- Attempt to obtain following information for emergency personnel:
  - Person’s name
  - Department victim works in if faculty or staff
  - Next of kin’s name
  - Witnesses
  - Age/year in school
- Have Coroner contact next of kin. Do NOT do this.
- Set up a place where affected students, faculty and staff can go to sit, be with friends, talk.
- Provide a counselor at the above-mentioned location.
- After Coroner notification to next of kin, a campus response must be formulated. This may include:
  - Condolences from Dean to Family
  - Announcement to campus (usually via letter from Dean)
  - Announcement to community (Public Relations Dept.)
  - Notification of appropriate faculty/staff (Assistant Dean of Students)
  - Special attention to roommates, co-workers, and friends (one on one or group counseling/grief sessions)

3-DAY RESPONSE

- Hold Memorial Service
- Secure belongings and pass to next of kin.
- Continue counseling and observation of roommates and co-workers; hold sessions on “Why suicide?”
- Finalize transcripts, accounts, and bills (outstanding fees usually waived).
SUICIDE – NOT COMPLETE

Requires forming an Emergency Response Team. See Chapter 2.

30-MINUTE RESPONSE

- Call 911.
- Keep person talking, awake. Stop bleeding if appropriate.
- Obtain as much information as possible regarding method and individual.
- Inform emergency personnel when they arrive.

3-HOUR RESPONSE

- Monitor person’s status at hospital.
- If person is a student, determine if he or she is returning to campus.
  If YES:
    - Arrange to meet with student upon return.
    - Work with student about re-integrating into campus community.
    - Determine if student is getting continued help.
  If NO:
    - Do NOT notify next of kin (hospital’s responsibility).
- If person is faculty or staff, determine if he or she is returning to job.
  If YES:
    - Arrange to meet with him or her upon return.
    - Work with him or her about re-integrating into campus community.
    - Determine if he or she is getting continued help.
  If NO:
    - Inform supervisor

3-DAY RESPONSE

- Confirm person is getting help.
- Consider possible education sessions (e.g., students and depression, workers and depression).
WORKPLACE VIOLENCE

Requires forming an Emergency Response Team. See Chapter 2.

30 MINUTE RESPONSE

- Get victim(s) and/or survivor(s) to safety and identify aggressor.
- Call 911.
- Attempt to obtain the following information:
  - Aggressor’s name
  - Department victim(s) work in
  - Witnesses
  - Next of kin names (if workplace violence resulted in the death of faculty or staff)
- Remove any uninvolved individuals.
- Provide area where concerned individuals can wait.
- Notify Director of Human Resources.
- Do not speak with the media/press.

3 HOUR RESPONSE

- Work with emergency personnel and law enforcement.
- Ascertain victim(s)’s health. Use hospital as necessary.
- Director of Human Resources ensures Due Process by initiating investigation, including suspension of aggressor/employee.
- Assistant Dean of Student Services ensures Due Process by initiating investigation if aggressor is a student.
- Determine best way to protect campus community if aggressor remains at-large.
- Have counseling available.
- If staff or faculty death, do NOT contact next of kin. Coroner must do this.
- Formulate campus response, including:
  - Message from Dean (private condolences as necessary)
  - Campus announcement – notification of faculty, staff, and students
  - Community announcement

3 DAY RESPONSE

- Continue to offer counseling.
- Work with law enforcement, as necessary.
- If death occurred, hold memorial service.
- If death occurred, secure personal belonging and give to next of kin.

Documentation

See next section for a form for documenting a workplace act of violence.
### WORKPLACE VIOLENCE DOCUMENTATION

<table>
<thead>
<tr>
<th>Date of event:</th>
<th>Time of Event:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location of event:</td>
<td></td>
</tr>
<tr>
<td>Define behaviors, acts or actions (who, what when where, how)</td>
<td></td>
</tr>
<tr>
<td>Who was involved? (names, positions, job titles)</td>
<td></td>
</tr>
<tr>
<td>Who witnessed the action?</td>
<td></td>
</tr>
<tr>
<td>What were the consequences of the action to you? To others?</td>
<td></td>
</tr>
<tr>
<td>What action did you take?</td>
<td></td>
</tr>
<tr>
<td>Who did you notify? When?</td>
<td></td>
</tr>
<tr>
<td>What efforts did you make to document the incident and is the documentation located?</td>
<td></td>
</tr>
<tr>
<td>If you confronted the person taking the action, what occurred during the interaction?</td>
<td></td>
</tr>
</tbody>
</table>
Chapter Six

*Emergency Supply List*
## Section A: Emergency Supply List

### Emergency Supply List

<table>
<thead>
<tr>
<th>Supply</th>
<th>Location</th>
<th>Where to get Key</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATV-4wd</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Barricades</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Batteries</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Buckets</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>“Come-a-long”</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Extension cords</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Fire Alarm Keys</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>First Aid kits or supplies</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Flashlights</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Hard Hats</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Janitorial supplies</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>John Deere Tractor</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Ladders</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Portable computer/printer</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Portable electric heaters</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Portable lights</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Radios</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Rope</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Snow Plow</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Tools</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Towels</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Trash cans</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Utilities Main Disconnects</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Vehicle keys</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
<tr>
<td>Water main</td>
<td>Facilities</td>
<td>Maintenance Staff</td>
</tr>
</tbody>
</table>

### Maintenance Staff Phone Numbers:

- **Nick Nason**  
  - Office: 447-6935  
  - Cell: 439-0735
- **Roger Knapstad**  
  - Office: 447-6935  
  - Cell: 439-5382
- **Tony Rogers**  
  - Office: 447-6935  
  - Cell: 439-0666
- **Randy Rung**  
  - Office: 447-6935  
  - Cell: 266-1833
- **Ron Schelske**  
  - Office: 447-6935  
  - Cell: 439-2140

### Airport Campus:

- **Richard Snyder**  
  - Office: 439-6354  
  - Cell: 439-0803
- **Wyatt Conard**  
  - Office: 439-6354  
  - Cell: 350-1143
Chapter Seven

Pandemic Response Plan
Section A: Introduction

In the event of a pandemic influenza, Helena College will play an integral role in protecting the health and safety of students, faculty, staff, and their families. The Helena College Pandemic Response Team has developed this plan, which will be implemented at three levels:

- **Level 1:** Activates when cases of human-to-human transmission of avian or other pandemic flu are confirmed anywhere in the United States.

- **Level 2:** Activates when suspected cases of avian or other pandemic flu appear on campus or in the Helena area.

- **Level 3:** Activates when we have confirmed cases on campus.

The decision to close the campus and discontinue services would be made based on the severity of the pandemic outbreak and direction given to us from the Governor's Office.
Section B: Background on Pandemics

A pandemic is a world-wide influenza outbreak that results from a “new” influenza strain that causes serious human illness and is able to spread easily among people. Humans do not have immunity to these new strains. Generally, influenza A viruses are responsible for pandemics.

Three pandemics occurred during the 20th century, including the 1917-18 “Spanish Flu” that killed approximately 50 million people worldwide and about 500,000 in the United States. Almost 50 percent of the deaths occurred in healthy adults. The “Asian Flu” of 1957-58 caused approximately 70,000 deaths in the United States, and the “Hong Kong Flu” of 1968-69 killed about 34,000 people in the U.S. Viruses containing a combination of genes from a human influenza virus and an avian influenza virus caused both of these pandemics.

No one knows when the next pandemic will occur or how deadly it might be. If and when a pandemic occurs and affects our campus, the Helena College Pandemic Plan will be implemented. Helena College will also become a part of the Lewis & Clark Pandemic Plan and will follow their instructions. The Lewis & Clark Health Department will be responsible for the dissemination of available vaccine and anti-viral medications in our area. The Helena College community may or may not have access to them depending on how much is available.

Generally, the Helena College community can help protect themselves and others during a pandemic by following these guidelines:

1. If a vaccine is available, see your doctor about getting you and your family immunized.
2. Stay home if you don’t feel well. Isolate from the rest of your family.
3. Avoid crowds. Stay away from sporting and other events, shopping centers, etc.
4. Stay away from those who are sick.
5. Follow travel restrictions set forth by the government.
6. Wash your hands often using soap and water or alcohol-based hand gels.
7. Use tissues to cover coughs and sneezes.
8. Plan for any disaster by maintaining a supply of water and food for at least a 72 hour period.
### Section C: Campus Responsibilities and Responses

#### Pandemic Influenza Response

**Level 1:** Confirmed cases of human-to-human transmission of avian or other pandemic flu anywhere in the United States.

**Level 2:** Suspected case(s) on campus or suspected/confirmed cases in the Helena area.

**Level 3:** Confirmed case(s) on campus [Only essential personnel required to report to campus].

<table>
<thead>
<tr>
<th><strong>1. Response Team</strong></th>
<th><strong>Level 1</strong></th>
<th><strong>Level 2</strong> (in addition to Level 1 actions)</th>
<th><strong>Level 3</strong> (in addition to Level 2 actions)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dean/CEO</td>
<td>1. Incident Commander will be the Dean/CEO. 2. Back-up Incident Commanders are the Associate and Assistant Deans. 3. Monitor situation. 4. Develop media strategy. 5. Follow US Government guidelines on foreign travel. 6. Monitor faculty and staff traveling in affected region(s).</td>
<td>1. In conjunction with medical services, implement policy on transporting individuals to hospitals if hospital is not closed and ambulance is not available.</td>
<td>1. Maintain contact amongst Response team. 2. Essential personnel receive N95 respirators from Maintenance if not already done.</td>
</tr>
<tr>
<td>Associate Dean of Academic Affairs</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Assistant Dean of Fiscal and Plant</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Assistant Dean of Student Services</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marketing and Communications Coordinator</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>2. Incident Commander</strong></th>
<th><strong>Level 1</strong></th>
<th><strong>Level 2</strong> (in addition to Level 1 actions)</th>
<th><strong>Level 3</strong> (in addition to Level 2 actions)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dean/CEO</td>
<td>1. Communicate with Lewis &amp; Clark County Health Department regarding preliminary planning and surveillance. 2. Communicate and benchmark with other MUS Depts. 3. Establish communication with Leadership Team regarding status of preparedness. 4. Update emergency action plan with Response Team as situation evolves. 5. Issue communication(s) to campus community, in conjunction with Marketing and Communications Coordinator regarding status of disease spread, self-protection and university response. (E-mail, website, town meetings).</td>
<td>1. Notify L&amp;C County Health Dept. of cases on campus. 2. Notify the Assistant Dean of Student Services. 3. Ongoing communications with campus community regarding signs/symptoms, protocol for referral of suspected cases. 4. Initiate poster, e-mail campaign on self-protection.</td>
<td>1. Implement Emergency Action Plan with Response Team.</td>
</tr>
<tr>
<td><strong>Level 1</strong></td>
<td><strong>Level 2</strong> (in addition to Level 1 actions)</td>
<td><strong>Level 3</strong> (in addition to Level 2 actions)</td>
<td></td>
</tr>
<tr>
<td>------------</td>
<td>----------------------------------------</td>
<td>----------------------------------------</td>
<td></td>
</tr>
</tbody>
</table>
| 3. Dean's Office | 1. Receive information from Incident Commander.  
2. Review content of internal and external public information bulletins and announcements. Work with Director of Public Relations.  
3. Identify essential personnel in Dean’s Office.  
4. Consider restricting movement on and off campus for activities/athletic events.  
5. Develop policy for suspension of classes due to pandemic flu.  
6. Based on U. S. State Department recommendations, University recommends campus community not to travel to affected countries. | 1. Advise Response Team on response options.  
2. Determine whether cancellation of public functions and athletic events is necessary.  
3. Evaluate information on institutional effects of the incident and set response priorities as appropriate. |
| 4. Physical Facilities | 1. Assess respiratory protection plan and resources.  
2. Contract for professional cleanup and decontamination of contaminated sites on campus.  
3. Identify essential Physical Facilities personnel to maintain power operations, electrical and water service.  
4. Identify building ventilation systems. | 1. Arrange for additional medical waste pickups if necessary.  
2. Identify alternate storage site for waste until pick-up occurs.  
1. Provide oversight for student, staff, & faculty family notifications if appropriate.  
2. Determine if temporary closure of buildings and suspension of student and academic activities is necessary.  
3. Authorize closure & suspension.  
4. Essential personnel in Dean’s Office receive N95 respirators from Maintenance. |

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<table>
<thead>
<tr>
<th>5. Public Relations</th>
<th>Level 1</th>
<th>Level 2 (in addition to Level 1 actions)</th>
<th>Level 3 (in addition to Level 2 actions)</th>
</tr>
</thead>
</table>
|                     | 1. Draft internal and external bulletins and announcements in conjunction with Dean's Office and facilities. | 1. Write and record bulletins and updates on Helena College's website.  
2. Write scripts for phone tree with approval from Dean's Office.  
3. Request that faculty, staff and their families report all flu cases to Human Resources at 447-6924. | 1. Organize phone banks if necessary (phone banks can refer callers to emergency services, take messages, support rumor control).  
2. Coordinate press releases, and manage news teams and interviews, etc. |

<table>
<thead>
<tr>
<th>6. Emergency Response Team (See Chapter 3, Section D)</th>
<th>Level 1</th>
<th>Level 2 (in addition to Level 1 actions)</th>
<th>Level 3 (in addition to Level 2 actions)</th>
</tr>
</thead>
</table>
|                                                      | 1. Review duties as outlined in Chapter 3, Section D of plan. | 1. Disseminate information to Departments as necessary.  
2. Remain available for further instructions. | 3. Same as Level 2 |

<table>
<thead>
<tr>
<th>7. Assistant Dean of Student Services Office</th>
<th>Level 1</th>
<th>Level 2 (in addition to Level 1 actions)</th>
<th>Level 3 (in addition to Level 2 actions)</th>
</tr>
</thead>
</table>
|                                             | 1. Formulate plan to address needs/support for students who are unable to leave campus. | 3. Request that students report all flu cases to the Assistant Dean of Student Services Office. | 1. Identify student events where confirmed patients have attended and report to Incident Commander.  
2. Essential personnel from Assistant Dean of Student Services Office receive N95 respirators. |

<table>
<thead>
<tr>
<th>8. Human Resources</th>
<th>Level 1</th>
<th>Level 2 (in addition to Level 1 actions)</th>
<th>Level 3 (in addition to Level 2 actions)</th>
</tr>
</thead>
</table>
|                    | 1. Monitor faculty & staff travelers entering from affected regions.  
2. Prepare a leave policy if necessary.  
3. Identify personnel appropriate for telecommuting. | Same as Level 1. | 1. Activate leave and emergency telecommuting policy. |