Library Services  Program Goals 2008 - 2009

* Action for improvement identified in Assessment Reports 2007- 2008

Goal 1: STUDENT SUCCESS

To provide library services, resources and an environment that help students succeed in reaching their goals.

Objectives:

1.2 Provide transition services for students from application through graduation.

Maintain consistent level of service to students by improving ability of all staff to assist library users.

Action: Conduct focused two hour training for new library work study staff by October 2008.*


1.3 Develop and evaluate quality educational programs.

Develop and evaluate quality educational programs that improve the ability of students to independently search for and evaluate information.

Action: In collaboration with General Education Department, create a credit class on Library Research Skills by May 2009.

1.4 Increase access to student resource areas for the varying student populations.

To increase access to information for our students and the community, focusing on subjects of programs and degrees offered by the College.

Action: Trial weekend hours for post mid-term weeks in fall and spring semesters.*

Action: Increase awareness among faculty of using Reserve collections as a tool for serving their students by sending email or note to all faculty once a semester.*

Action: Survey students and faculty on providing services to the Airport Campus by December 2008.*

Action: Formulate proposal on Library Services for Airport Campus by February 2009.*
Goal 2: CONNECT WITH COMMUNITY

To create an attractive, inviting library environment for use by UM-Helena students and the community.

Objectives:

2.2 Create communication avenues with the surrounding community.

Be available to school and larger community by maintaining consistent staffing of library.

Action: By May 2009, identify and request budget for adequately furnishing new space with group seating and study areas.

Action: Limit the time the library is left un-staffed to less than one hour per month through more effective and comprehensive scheduling of work study staffing of front desk throughout both semesters.*

Action: Desk will be staffed by professional or technical staff at least 80% of non-evening hours by restricting committee attendance to times of double staffing.*

2.5 Foster faculty, staff, and student involvement in community organizations and events.

Provide cultural opportunities in the library for the college and the community.

Action: Schedule at least two graphic exhibits each semester.*

Action: Advertise at least two library exhibits in the local press.*

Action: By May 2009 participate in at least one community wide cultural activity in partnership with another organization or library.

Provide services to faculty that facilitate instruction and create opportunities for students and instructors to interface with the library.

Action: Conduct survey of faculty satisfaction with library services by February 2009.*

Goal 3: CREATE ACCESS

To expand availability of library resources.

Objectives:

3.1 Develop alternative delivery methods for courses and degree obtainment including distance learning, evening and weekend offerings and collaboration with other educational institutions to enhance access to higher education.
Work toward integrating library resources into weekend, online and distance learning coursework.
   Action: By December 2008, meet with online instructors to identify one strategy for increasing awareness of library resources among our online students.

Foster independence in students in their ability to use the library and its resources effectively.
   Action: By May 2009, establish area in library for display of information and handouts on using library resources and improving library skills.*

**Goal 4: DEVELOP RESOURCES**

To improve the library’s collection and services in support of offering quality programs at UM-Helena.

**Objectives:**

4.1 **Improve (technological) infrastructure and services.**

   **Solicit and respond to faculty requests for library materials.**
   Action: Request purchase suggestions from all faculty, including adjuncts, by December 2008.
   Action: Purchase and catalog all requested items within 31 days of receiving request.

   **Target specific purchases to support instruction in the Nursing programs.**
   Action: Acquire and catalog new instructional materials for Nursing program as identified in spring collection assessment by December 2008.*

   **Target Business/Accounting collection for weeding and updating of materials.**
   Action: By May 2009, weed Dewey Decimal 346, 330-339, 657-659 collections with advice from Business/Accounting Faculty and add titles based on faculty input.*

   **Monitor growth of the collection.**
   Action: Monitor growth of electronic resource offerings.
   Action: Monitor items ordered, cataloged and deleted from collection in relation to FTEs on a semester basis.
   Action: By May 2009, increase growth of the collection from .38 to .60 items per FTE each semester.

4.7 **Support the excellence and growth of college faculty and staff members through professional development programs.**

   Action: By May 2009 will seek institutional funding for Library Technician to attend state or national library conference.*
   Action: The Librarian will attend at least one CE session or professional conference by July 1, 2009.*

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Action: At least one workshop on library resources, research, or information literacy will be offered to faculty by May 2009.*