



Helena College Library

Summary of the Library Learning Hub Advisory Council Meeting

Thursday, December 9, 2021, 3:00 p.m.

Microsoft Teams

Members present: Barry Brown, John Finn, Jennifer Oates, Karen Henderson, Kimberly Feig, Mary Ann George, Kimberly Caldwell, Jessie Pate, Stephanie Hunthausen, Amy Kong, Sandra Bauman, and Della Dubbe

- 1) 3:05 p.m. – Call to order and welcome statement

- 2) Self-introductions of members and sharing of joys: lots of babies, relaxing comfy space, pets, etc. Welcome to our new member, Jennifer Oates, Library Director at Carroll College, and thanks to Sandra Bauman for attending in Robyn Kiesling’s stead.

- 3) Summary of the previous meeting, November 17, 2020 – unanimously approved

- 4) Review of May 4, 2021 email in lieu of meeting – reviewed together

- 5) HC Library Learning Hub Director’s Report – Della shared updates on the Hub renovation, addition of new Tech Help workshops, CRLA certification, Level I, working on Level II, new staff committee and council memberships, ongoing and new goals for FY22, and topics for forward focus.

- 6) Forward Focus – Open Forum
 - Pictures of our new space changes were shared and an invitation was extended to offer ideas and to come see our new Library Learning Hub in person.
 - Ongoing collaborative development of a TRAILS joint reference service and possible development of joint LibGuide development were discussed.
 - Explanation was given of the TRAILS move to Primo VE by February, 2022 – thanks to Terence (Corette), Hannah (MSU), and Shelley (UM) for leading 16 academic libraries in this effort.

- Possible ways to provide library instruction to dual credit were discussed: simplified tutorial available outside Moodle, library instruction in January for HC tutors visiting the high schools, library instruction for dual credit students online in Teams, inclusion of basic library instruction in a tech ready video created for dual credit.
- Best avenues for reaching out to students were discussed. Difficulties were noted in engaging students on various platforms: email, newsletters, and social media. Facebook is passe, but Instagram still works for some. RFP for the new CRM includes text messaging. A request was made to personalize library SMS regarding return dates and request cancellations; this cannot be done at this time, but users can cancel SMS and receive only emails which have more detail.
- Possible outreach to the families and children of Helena College was discussed. Suggestions: story times for children during group study sessions, family story times, and backpacks to check out to children with books & supplies.
- Work study recruitment ideas were requested. The Hub's current work study is only two days a week and will be leaving in the spring. We need at least one, preferably two, work study students for fall. Suggestions: seek faculty recommendations, reach out to Kyra, financial aid, and Emily, student life.

7) Adjourned 4:14 p.m.

Submitted by Della Dubbe, Director of the Library Learning Hub, December 14, 2021