



**Access Canvas 24/7 Vendor Support**

**For Canvas assistance, your first point of contact is Canvas 24/7 Vendor Support located within the Canvas Help Menu.**

1. Click the "Chat Now!" link (see the image below); this is the quickest way to get in touch with support.
2. Call the Canvas Support Hotline - The full number can be access upon logging into Canvas.
3. Report a Problem; this will submit a ticket.

**Note:** If for any reason you are unable to login to Canvas, please reach out to us at [eLearning@helenacollege.edu](mailto:eLearning@helenacollege.edu).

